ABCOM

eProphet
Scheduling

eProphet Scheduling provides critical schedule management tools to expedite the creation of logical and well planned team schedules that maintain the right mix of skills and simultaneously improve customer service, employee satisfaction and decrease labour costs.

Visual Scheduling

Using the advanced schedule preparation interface, shift creation is as simple as drawing a line with the mouse. Created shifts are also easily dragged and reshaped via the mouse exactly as you need with no slow keyboard entry. When it comes to assigning an employee to a shift, there's no need to search through files, only skilled and available employees are displayed as viable options. Furthermore, the number of hours each employee is already scheduled to work that week is displayed too, to help avoid over-scheduling.

Configurability

eProphet Scheduling offers unprecedented configurability. Scheduling areas can be established to reflect the layout and operation of your business with each being mappable to one or more individual sales areas for stores that have clear sales activity divides (such as a separate cafe area for example). An unlimited number of schedule roles can be created, each having minimum and optimum skill pools defined by you to assist in store skill level management.

Adaptability

Schedule change is inevitable. With the eProphet Scheduling system, shift managers can quickly and easily find available and skilled employees for shift replacements that cause the least impact on the remaining roster and labour costs.

Employee Roster

eProphet Scheduling allows you to capture and maintain a comprehensive employee roster, capturing such key information as employee skill levels in each store role, standard week to week availability, specific week availability variations and school/public holiday availability variations, employee number of hours/shifts/open & close shift preferences and limits. All of this information goes into schedule preparation to produce schedules that are logical, feasible and improve employee satisfaction.

Lockdown Times

Specific times of the day, per day of the week, can be locked down so that no shift can start, end or have a meal break during those times. This ensures no accidental mistakes are made at the time of schedule preparation that result in losing hands on deck during the busiest times of the day.

Powerful Analysis

eProphet Scheduling delivers powerful schedule analysis facilities such as the ability to see penalty labour rates on shifts during schedule creation (if the eProphet Labour system is also installed), skills gap analysis to help you review and ensure your skills pool has adequate depth to cover your schedule needs, and schedule review to identify potential schedule issues and over/under utilised employees in the current schedule and over the last several weeks.

Efficiency

Once you have established a working schedule pattern, eProphet Scheduling allows you to easily create a template schedule of it. In addition, you can also re-use previous schedules (invalid/out-of-date employee allocations are captured for you automatically) and also establish standard shifts that will always be inserted so you can guarantee those roles are always filled regardless of how the schedule is created.

Suite Integration

Integration with the eProphet Labour system allows detailed and accurate labour costs, sales per person hour, and average hourly rates for your schedule to be produced on the spot so you can fine tune your schedule to meet your labour cost criteria. eProphet Scheduling can also automatically upload finalised schedules to the eProphet Payroll system via Abcom Cloud Services to allow the payroll administrator to compare actual employee times worked vs the scheduled times when reviewing actual clockings.